

Level 3 Diploma in Property: Sale of Residential Property (extended pathway)
600/1193/2

is awarded to
Tom Dix

who attended
Positive Outcomes Ltd



**Positive
Outcomes**

Regulated by

Ofqual

For more information see <http://register.ofqual.gov.uk>

This holder has a number of formal Unit
Credits by which this Award was achieved

Awarded 01 December 2016

011216/4401-31/072984/KKR8461/M/31/01/93

5501869840/110

Sir John Armitt, CBE FREng FCGI
Chairman
The City and Guilds of London Institute

Chris Jones
Director-General
The City and Guilds of London Institute



CERTIFICATE OF UNIT CREDIT TOWARDS

Level 3 Diploma in Property: Sale of Residential Property

is awarded to
Tom Dix

who attended
Positive Outcomes Ltd

and was successful in the following 13 modules

Level 2 Reduce risks to health and safety in the workplace (3 credits)	M/600/2775	Pass
Level 2 Understanding professional conduct in a property environment (1 credit)	T/601/2949	Pass
Level 2 Maintain the security of individuals and property in a property environment (2 credits)	J/601/2972	Pass
Level 2 Match and promote properties to individuals (3 credits)	Y/601/3110	Pass
Level 2 Employment Rights and Responsibilities in the Facilities Management, Housing and Property Sectors (2 credits)	A/502/7524	Pass
Level 2 Develop yourself in the job role (2 credits)	R/600/6351	Pass
Level 3 Understanding legislation, guidelines, codes of practice and statutory information in residential sales (6 credits)	A/601/2967	Pass
Level 3 Monitor changes and assess their impact in the local property market (5 credits)	J/601/3068	Pass
Level 3 Undertaking market appraisals and advising on the presentation of properties (5 credits)	J/601/3071	Pass

continued



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Awarded 01 December 2016

011216/4401-31/072984/KKR8461/M/31/01/93

5501869840/130



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continuation

Level 3 Obtain instructions and agree marketing activities for properties (5 credits)	Y/601/3107	Pass
Level 3 Implement and review marketing activities for the sale of properties (4 credits)	M/601/3145	Pass
Level 3 Negotiate the sale of properties in England, Wales and Northern Ireland (5 credits)	F/601/3148	Pass
Level 3 Progress sales of residential property (4 credits)	Y/601/3155	Pass



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5501869840/130



Sir John Armitt, CBE FREng FCGI
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The City and Guilds of London Institute



Chris Jones
Director-General
The City and Guilds of London Institute



Level 3 Certificate in Customer Service
500/6206/2

is awarded to
Tom Dix

who attended
Positive Outcomes Ltd



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This holder has a number of formal Unit
Credits by which this Award was achieved

Awarded 16 November 2016

161116/4417-03/072984/KKR8461/M/31/01/93

5501857922/10

Sir John Armitt, CBE FREng FCGI
Chairman
The City and Guilds of London Institute

Chris Jones
Director-General
The City and Guilds of London Institute



CERTIFICATE OF UNIT CREDIT TOWARDS

Level 3 Certificate in Customer Service

is awarded to
Tom Dix

who attended
Positive Outcomes Ltd

and was successful in the following module

Level 3 Principles of customer service delivery (6 credits)

L/600/0659

Pass



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Awarded 16 November 2016

161116/4417-03/072984/KKR8461/M/31/01/93

5501857922/30

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CERTIFICATE OF UNIT CREDIT TOWARDS

Level 3 Certificate in Customer Service

is awarded to
Tom Dix

who attended
Positive Outcomes Ltd

and was successful in the following module

Level 3 Developing and improving the customer service process (7 credits)

Merit



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Awarded 12 March 2016

120316/4417-03/072984/KKR8461/M/31/01/93

5501654075/30

Sir John Armitt, CBE FEng FCGI
Chairman
The City and Guilds of London Institute

Chris Jones
Director-General
The City and Guilds of London Institute



CERTIFICATE OF UNIT CREDIT TOWARDS

Level 3 Certificate in Customer Service

is awarded to
Tom Dix

who attended
Positive Outcomes Ltd

and was successful in the following module

Level 3 Developing and improving the customer service process (7 credits)

Pass



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Awarded 06 February 2016

060216/4417-03/072984/KKR8461/M/31/01/93

5501625015/10

Sir John Armit, CBE FREng FCGI
Chairman
The City and Guilds of London Institute

Chris Jones
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The City and Guilds of London Institute



0800 488 0488
enquiries@positiveoutcomes.org.uk
www.positiveoutcomes.org.uk
www.paidtolearn.co.uk



Our Ref: EB/LSE/AAU

Date as Postmark

Dear Tom,

Congratulations on completing your Apprenticeship with Positive Outcomes. Please find enclosed your certificates.

We are proud to hand over your certificate to show for all your hard work and we hope this nationally recognised qualification will prove to be a valuable asset in your chosen career.

Thank you for choosing Positive Outcomes as your training provider.

Yours sincerely



Elizabeth Bowler
Contracts Administrator

Enc: Certificates



The Building
Futures Group



This certificate is awarded to

Tom Dix

who has successfully completed the

**Advanced Level Apprenticeship in
Sale of Residential Property**

in the Apprenticeship sector for occupations in property, housing and facilities
management and cleaning.

Completion date:
18 January 2017

Chairman
Federation For Industry Sector Skills & Standards



Federation for
Industry Sector
Skills & Standards

21F87057-5422C605-D8F057C0-8A525653-2027F4B8-54X25444 Apprentice Number: ACE195C1E

Certificate number: